

The Managing Director/Owner
G-None Computers

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Dear Sir/Madam

Genuine Microsoft® Software

Microsoft is determined to protect the customer and partner ecosystem from the threat and losses associated with software piracy. Our goal is to reduce those incidents of customers ending up buying PCs with unlicensed copies of Microsoft® software.

We recently completed a nationwide "secret shopper" campaign to ensure that our reseller partners are selling genuine Microsoft software.

A representative working on behalf of Microsoft visited **G-None Computers**, spoke to a person who gave their name as **Alex** and enquired about the purchase of a new personal computer system.

During the relevant discussion, **Alex** offered the Microsoft representative a new computer which contained genuine Microsoft product software.

As a responsible system builder, you are aware that Microsoft's Original Equipment Manufacturer (OEM) System Builder License specifies the precise conditions under which a system builder is authorized to pre-install Microsoft software. You may only make and distribute pre-installed copies of Microsoft software in accordance with the System Builder License Agreement. Copies are available at <http://www.microsoft.com/oem/sblicense/default.aspx>. Any deviation from this (commonly referred to as "hard disk loading") is a violation of the terms of this license and constitutes an infringement of Microsoft's trademarks and copyright.



Having received this letter, you may have a number of questions. Additional information is available on our website at <https://www.microsoft.com/piracy/default.aspx>. We suggest that you give this site a thorough review.

To ensure that you always supply genuine software to your customers, we also recommend that you buy software from one of our authorized distributors. If not, you may want to satisfy yourself that your suppliers are doing so. A current list of Microsoft authorized distributors is available at: <http://www.microsoft.com/oem/authdist/default.msp>.

If you have reason to believe that you have been sold or are being offered counterfeit or unlicensed Microsoft products, please send an email to piracy@microsoft.com – your details will be kept in strict confidence – or, preferably, email **Charl Everton**, the South African Anti Piracy Manager at chever@microsoft.com.

Thank you for your assistance.

Yours faithfully,

Charl Everton

Anti-Piracy Manager

Microsoft South Africa

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